

October 31, 2013

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# **Breaking News**

### **Medicaid Customer Service Number**

Medicaid Customer Service now has one point of telephone contact:

Department of Health Care Policy and Financing

### **Medicaid Customer Service**

### 1-800-221-3943

The 1-800 number now works for calls coming from metro Denver. Please update any materials that contain the metro Denver Medicaid Customer Service number.

For more information about the telephone number, please contact Christine Comer.

### **OIT Post-Build Call for Community Partners**

The Governor's Office of Information Technology will host a post-build call for community partners following the CBMS and PEAK enhancements. Following the October build, clients will be able to print their medical cards from PEAK.

The post-build call is geared towards organizations that help Coloradans through the PEAK application process. The call will begin with a summary of PEAK build activities, performance, and known issues by Deloitte. CBOs will then be able to provide feedback on system performance and issues.

### Friday, November 1, 2013

Time: 2:00 PM—2:45 PM

Conference Line: 1-877-820-7831

Passcode: 349141#

If you would like more information, please contact <a href="mailto:CBMS.Liasion@state.co.us">CBMS.Liasion@state.co.us</a>.

# **Improve Health Outcomes**

### **Fiscal Management Request for Information**

The Department is issuing a Request for Information (RFI) to receive responses from vendor organizations that can provide information to aid the Department in its re-procurement of Fiscal Management Services (FMS) for the Department's Consumer Directed Attendant Support Services (CDASS).

The Department seeks to identify potential changes to its FMS contract for CDASS delivery options.

Please note that the response deadline for this RFI is November 8, 2013, and the Department's sole point of contact for this RFI is John Murphy.

If you would like more information, please contact John Murphy.

## **Increase Enrollment**

### **New ACA Resource Page for Health Care Providers**

The Department has developed a new ACA resource page for health care providers.

The Department's <u>ACA Resources for Health Care Providers</u> page is designed to provide all health care providers key information about health care reform, the Medicaid expansion and the <u>Connect for Health Colorado</u> marketplace. The resource page will be updated as new information becomes available and additional resources are developed for health care providers.

We also invite all nurses to view an exclusive webinar hosted by the Department's Executive Director <u>Susan E. Birch, MBA, BSN, RN</u>, regarding the ACA. You can view the health care reform webinar here.

If you have questions, comments or suggestions for new consumer or health care provider materials please contact Colleen Daywalt.

#### Find a Medical Provider

Visit the Department's revamped Find a Provider page!

There are multiple ways to locate participating providers. You can search the Department's database by name, location or type of services provided. You can find links to Medicaid, Medicaid Accountable Care Collaborative (ACC), Child Health Plan Plus (CHP+), Behavioral Health, Long-Term Care and Colorado Indigent Care Program (CICP) providers.



Please remember that you will need to contact individual providers to confirm that they are currently accepting new patients.

### **New CICP Fact Sheet Available Online**

The Department has developed a new fact sheet for the Colorado Indigent Care Program (CICP). The fact sheet discusses the impact of the ACA on CICP clients. To access the fact sheet visit the ACA Partners Resources page here at: <a href="Colorado.gov/HCPF/ACAResources">Colorado.gov/HCPF/ACAResources</a>

#### **Consumer Site about Health Care**

Help us get the word out about the new consumer website <u>Colorado.gov/Health</u> by linking the site in your publications or from your website. You can find sample promo graphics here.

If you would like more information, please contact <u>Joel.Risberg@state.co.us</u>.

### **PEAK Training Webinars**

The PEAK Outreach team will be hosting additional training opportunities for community organizations and eligibly workers via webinar. For a complete list of training webinars visit the PEAK Outreach Training Calendar <a href="here">here</a>.

### **New Application Walk-Through**

November 12, 2013, 1:00 PM

Register in advance by clicking here.

December 9, 2013, 1:00 PM

Register in advance by clicking <u>here.</u>

### **Introduction to PEAK**

November 6, 2013, 9:00 AM

Register in advance by clicking here.

December 4, 2013, 9:00 AM

Register in advance by clicking here.

#### Pre-recorded webinars can be viewed here:

- October Enhancements click here.
- NEW PEAK Application Walk-Through click here.
- Password Reset Tutorial click here.
- PEAK Inbox Training for Eligibility Sites click here.

For additional instructions on playback, click here.

If you would like more information, please contact: PeakOutreach@bouldercounty.org.

### **Medical Services Board**

### **Public Rule Review Opportunities**

Partners who are interested in a one-on-one discussion with Department staff about upcoming rules are invited to attend the Department's Public Rule Review Meeting. Information is available on the <a href="Public Rule Review Meetings">Public Rule Review Meetings</a> web page. Reasonable accommodations for the meetings are provided upon request for persons with disabilities.

If you would like more information, or to be added to the Board email distribution list, please contact Judi Carey.

# **Employment Opportunities**

Applying for state government jobs is easy. Applications are electronic, you will receive updates, and you do not need to answer any written questions until it is determined that you meet the minimum qualifications. Check out the <a href="website">website</a> for State of Colorado jobs including the Department of Health Care Policy and Financing jobs.

The Department offers a competitive benefits package that includes the Public Employees' Retirement Account (PERA), a 401K or 457 retirement plan, health and dental insurance options, 10 holidays, and accrual of paid sick and vacation time.

The Department is a tobacco-free campus.

# **Enrollment**

In September 2013 there were 744,085 Coloradans enrolled in Medicaid and 68,020 Coloradans enrolled in CHP+. Monthly enrollment numbers and expenditures can be found on the Department's <u>Budget</u> Web page.



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